

Appendix 1. Association between likelihood to attend telehealth and explanatory variables (two-group analysis)

Variable	Bivariate analysis		Logistic regression*		
	Proportion of attenders in category likely to use telehealth post-COVID-19	χ^2 (P)	Odds ratio (standard error)	95% confidence interval	P value
Age (years)[†]		6.1761 (0.289)			
18–29	0.696		0.527 (0.338)	0.150, 1.852	0.318
30–39	0.917		2.538 (1.914)	0.579, 11.131	0.217
40–49 [†]	0.813		1 (referent)	–	–
50–59	0.893		1.923 (1.463)	0.433, 8.539	0.390
60–75	0.857		1.385 (1.067)	0.306, 6.272	0.673
>75	0.786		0.846 (0.671)	0.179, 4.006	0.833
Female	0.829	0.2066 (0.654)	0.806 (0.389)	0.312, 2.078	0.655
Employment status[‡]		4.2818 (0.510)			
Student	0.667		0.296 (0.229)	0.065, 1.345	0.115
Employed [†]	0.871		1 (referent)	–	–
Unemployed	0.800		0.593 (0.687)	0.061, 5.757	0.652
Unemployed due to COVID-19	1.000		n/a	n/a	n/a
Stay-at-home parent	0.769		0.494 (0.359)	0.119, 2.054	0.332
Retired	0.800		0.593 (0.327)	0.201, 1.746	0.343
Department of Veterans' Affairs/Health care card/Pensioner card holder	0.760	2.5577 (0.110)	0.493 (0.221)	0.205, 1.186	0.114
Used telehealth services prior to COVID-19	0.882	0.2807 (0.596)	1.513 (1.190)	0.324, 7.072	0.599
Reason for recent consult[§]		10.2545 (0.330)			
Repeat prescription	0.944		3.051 (2.549)	0.593, 15.689	0.182
Referral	0.692		0.404 (0.294)	0.097, 1.681	0.213
Medical certificate	0.571		0.239 (0.208)	0.044, 1.309	0.099
Test result [†]	0.848		1 (referent)	–	–
New medical illness	0.857		1.077 (0.934)	0.197, 5.892	0.932
Management of pre-existing medical condition	0.750		0.538 (0.381)	0.134, 2.158	0.382
Mental health consult	0.833		0.897 (1.050)	0.091, 8.887	0.926
Pregnancy care	1.000		n/a	n/a	n/a
General medical advice	0.846		0.987 (0.860)	0.179, 5.447	0.988
Prefer not to answer	1.000		n/a	n/a	n/a
Reason addressed at telehealth appointment	0.845	0.7354 (0.391)	1.818 (1.283)	0.456, 7.252	0.397

Note: Where a categorical variable perfectly predicted the response, the odds ratio was not estimated.

*Logistic regression results are reported in odds ratios, with an odds ratio >1 indicating increased odds of attending telehealth post-COVID-19

[†]Referent category for 'Age' was based on midpoint of dataset

[‡]Referent case in logistic regression analysis for categorical variables

[§]Referent categories for 'Employment status' and 'Reason for recent consult' were based on most frequent observation

n/a, not applicable